

## EXHIBIT B

## Customer Management Group, Inc



## GM ONSTAR FINANCIAL SHARED SERVICES

C/O OLIMPIC RECEIPTING  
PO BOX 63490  
PHOENIX, AZ 85082-3490

Inquiries:  
For Billing Inquiries please call  
(513) 784-5590

INVOICE	
NUMBER:	200905GMONCH01
DATE:	06/05/2009
PAGE:	1 of 1
PERIOD ENDING:	05/31/2009
CUSTOMER ID:	0990006393
PAYMENT TERMS:	NET 30
PURCHASE ORDER:	

Wire:  
BANK NAME: PNC BANK  
COMPANY: CONVERGYS CMG  
ABA: 043000096  
ACCT: 1004387876

## Remit:

Overnight:  
PNC Bank (Lockbox 1450)  
Highpoint Business Center  
160 Hansen Court  
Wood Dale, IL 60191

TOTAL DUE IN USD
\$1,733,795.39

## GM Onstar - Charlotte

Description	Volume	Rate	Amount
<b>GM Onstar - Charlotte</b>			
INBOUND PRICE/APPLIED SYSTEM HOUR	106,667	-	160,000
	13,473.86	28.40	\$382,657.60
TRAINING	935.0611000	18.0000000	\$16,831.10
INBOUND PRICE/HANDLED MINUTE - 75%	6,400,000	-	9,600,000
	355,365.95	0.63	\$224,235.91
INBOUND PRICE/HANDLED MINUTE - 85%	6,400,000	-	9,600,000
	1,652,373.12	0.56	\$920,371.83
INBOUND PRICE/APPLIED SYSTEM HOUR	106,667	-	160,000
	3,375.84	30.30	\$102,288.03
INCENTIVES AND BONUSES			\$33,415.34
PERFORMANCE LEVEL CREDITS			(\$3,937.78)
OT HOURS			\$40,837.81
TEAM LEADER RATION : OVER 15	0.00	5,000.00	\$5,000.00
HEADSETS	420.00	5.00	\$2,100.00
DRY ERASE BOARD REPLACEMENTS			\$100.00
<b>TOTAL</b>			<b>\$1,723,899.84</b>
<b>REIMBURSABLE EXPENSES</b>			
REIMBURSABLE EXPENSES			\$9,895.55
<b>TOTAL</b>			<b>\$9,895.55</b>
<b>TOTAL</b>			<b>\$1,733,795.39</b>



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PNC Bank (Lockbox 1450)

Highpoint Business Center

160 Hansen Court

WoodDale, IL 60191

TOTAL DUE IN USD
<b>\$901,533.31</b>

**GM Onstar - Makati**

Description	Volume	Rate	Amount
<b>GM Onstar - Makati</b>			
TRAINING	221.25	6.50	\$1,438.13
INBOUND PRICE/HANDLED MINUTE 6,400,000 - 9,600,000	92,742.73	0.31	\$28,750.25
INBOUND PRICE/HANDLED MINUTE - 75% 6,400,000 - 9,600,000	1,753,835.43	0.33	\$587,017.49
INBOUND PRICE/HANDLED MINUTE - 80% 6,400,000 - 9,600,000	551,079.43	0.31	\$173,437.37
INBOUND PRICE/APPLIED SYSTEM HOUR 106,667 - 160,000	5,984.13	15.14	\$90,599.73
INCENTIVES AND BONUSES	594.47	1.00	\$594.47
PERFORMANCE LEVEL CREDITS	(4,051.46)	1.00	(\$4,051.46)
OT HOURS	16,385.03	1.00	\$16,385.03
OPT COORDINATOR			\$800.00
HEADSETS	218.00	10.00	\$2,180.00
CAN-8 SOLUTION			\$2,200.00
POTS LINE			\$700.00
IN COUNTRY TELEPHONES/VOICE MAIL			\$3,264.00
CUSTOMER CARE TL			\$1,611.00
CREDIT MEMO - SEAT CONFIGURATION FOR 36 SEATS			(\$5,472.00)
<b>TOTAL</b>			<b>\$899,454.01</b>
<b>REIMBURSABLE EXPENSES</b>			
REIMBURSABLE EXPENSES			\$2,079.30
<b>TOTAL</b>			<b>\$2,079.30</b>
<b>TOTAL</b>			<b>\$901,533.31</b>



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WoodDale, IL 60191

TOTAL DUE IN USD
<b>\$1,246,722.87</b>

**GM Onstar - Pontiac**

Description	Volume	Rate	Amount
<b>GM Onstar - Pontiac</b>			
TRAINING	75.00	18.00	\$1,350.00
INBOUND PRICE/HANDLED MINUTE - 75%	6,400,000	-	9,600,000
	487,159.36	0.63	\$307,397.56
INBOUND PRICE/HANDLED MINUTE - 80%	6,400,000	-	9,600,000
	236,611.99	0.59	\$140,074.30
INBOUND PRICE/HANDLED MINUTE - 85%	6,400,000	-	9,600,000
	466,402.58	0.56	\$259,786.24
INBOUND PRICE/APPLIED SYSTEM HOUR	106,667	-	160,000
	17,453.92	28.40	\$495,691.41
INCENTIVES AND BONUSES			\$21,918.22
OT HOURS	7,102.42	1.00	\$7,102.42
DRY ERASE BOARD REPLACEMENTS			\$100.00
REN CEN TEAM LEADER			\$5,000.00
HEADSETS	381.00	5.00	\$1,905.00
<b>TOTAL</b>			<b>\$1,240,325.15</b>
<b>REIMBURSABLE EXPENSES</b>			
REIMBURSABLE EXPENSES			\$6,397.72
<b>TOTAL</b>			<b>\$6,397.72</b>
<b>TOTAL</b>			<b>\$1,246,722.87</b>